

Integrated Care Fund Project Brief

2015 – 2018

Project Name	Strata		
Project Owner	James Lamb	Application Main Contact	James Lamb
Main contact email	JLamb@scotborders.gov.uk	Main Contact Telephone	
Guidance on Project Brief			
<p>The purpose of this form is to give an outline on the key aspects of the proposal to the Integrated Care Fund 2015-18</p> <p>Please refer to the accompanying guidance notes for more information on the Integrated Care Fund (ICF) when completing this document.</p>			
1	Outline project description <i>Please summarise the project in no more than 250 words</i>		
<p>This paper and its appendix outline the proposal to introduce a proof of concept trial with the software company Strata Health.</p> <p>The scope of the trial will examine how to automate and improve the process currently used to discharge patients to social care and then onwards to downstream care providers and domiciliary care services.</p> <p>The trial will integrate the workflow and e-referral system across Health and Social Care stakeholders and assess the clinical, operational and financial benefits of digitising the existing processes.</p>			
2	Project's strategic fit (see guidance notes section 2) <i>Which local strategic objectives and Scottish Government ICF principles will it meet?</i>		
Borders IJB Strategic Plan objectives			
<ol style="list-style-type: none"> 1. Improve the health of the population and reduce the number of hospital admission This work will support the matching unit in reducing the work load on Social Workers freeing them up to undertake assessments and reviews. In this way care and support will get to individuals keeping them healthy and well for longer, thus reducing hospital admissions. 2. Improve the flow of patients into, through and out of hospital Strata is a software solution designed specifically to better manage pathways and flow. This first work stream will be followed by others reaching across the whole of the health and social care partnership from GPs, to acute assessment units, to discharge units, to social care and to mental health and a host of other services within the partnership. 3. Improve the capacity for people to better manage their own conditions and support those who care for them. The system also supports direct access for the patient into services and local activities, there is a huge potential for STRATA to unlock the many community assets we have for those who may not normally have accessed them 			

ICF Conditions Proposed by the NHSB Board

1. Investment of the resource must be in line with the strategic commissioning plan and weight given within that to the key priority areas of reducing delayed discharges and unscheduled admissions.
2. Projects must have a positive measurable impact on delayed discharge numbers and occupied bed days
3. Projects must deliver change which result in reduced costs
4. Projects must be evidenced based
5. Funding for each project will be non-recurring and each project must have a clear exit strategy

The intention of this work is to ensure access to live data regarding the availability of services and care beds for those people we are seeking to support their discharge from the BGH and our four community hospitals.

The software and improved processes are expected to significantly reduce the time required by staff to search for such availability, thus speeding up the overall matching process.

This work will also support the further identification of bottlenecks within existing patient pathways and support our intention to re-commission care services in 19/10.

The system is now working with a number of partnerships both in the UK and abroad, and there are further opportunities beyond the scope of this proposed trial.

Details of the proposal and how it fits the principles and objectives of the ICF are contained within the appendix to this paper.

3

Project Aims/ Achievements

Please give a high level description of what will success look like?

The investment will enable Scottish Borders:

1. To deliver a Borders-wide matching service to support patients leaving hospital but also those requiring services within the community.
2. Improve patient flow into and out of hospital.
3. To identify other alternatives to hospital admission
4. It will reduce patient delays due to process.

This will be achieved by:

1. Developing a live directory of all relevant health and care services.
2. Digitisation of paper/manual processes.
3. Building electronic pathways to automate decisions and actions.
4. Implementing a single pathways platform to manage transitions.

Integrated Care Fund Project Brief

2015 – 2018

4	What areas of the Borders will the project cover <i>Will the project affect the whole of the Borders or a specific locality, if so please state?</i>
All five Borders localities.	
6	Which care groups will the project affect? (see guidance notes section 4)
In the first six months the work will focus on older people requiring care. The model would however also support mental health and the allocation of support for people with learning difficulties.	
7	Estimated duration of project <i>Please provide high level milestones and including planning and evaluation time</i>
6 Months with a potential to then mainstream the proposed scope or widen it further into other areas of the Health and Social Care Partnership.	
8	How much funding would the project need and how would it be spent? (see guidance notes section 5) <i>Please break down into individual costs</i>
In order to develop and embed a model, funding of £75,000 is required	
9	What would happen if ICF didn't invest in the project?
Work would continue to improve the current systems, however this will be slow and the benefit of a strategic partner with experience elsewhere will not be available.	
10	How would the project release resources in order to sustain the project? <i>What services would longer be provided or would be provided in different ways</i>
<p>There will be a reduction in the number of matching and assessment tasks, as these will become more automated. The matching unit has already released Social Worker time from these administrative tasks which has currently reduced waiting times for packages of care by 50%. This has allowed Social Workers to focus more on their professional tasks which does support people to remain cared for in their communities longer before requiring health interventions.</p> <p>This will result in freeing a great deal of resource but it is difficult to determine this in a monetary sense ahead of running the programme.</p>	
11	How would you identify/ recruit staff to support the project?
Internal project management support has been identified to compliment the implementation staff from STRATA	

Integrated Care Fund Project Brief

2015 – 2018

12

Would the project require dedicated project support from the programme team (see guidance notes section 6)

Project support would be provided by the Better Borders NHSB and SBC transformational change teams.

Please return this form to the Programme Team

Email: IntegratedCareFund@scotborders.gov.uk

Phone: 01835 82 5080